

**COLLEGE OF MASSAGE THERAPISTS OF BRITISH COLUMBIA**  
**BOARD MEETING (PUBLIC PORTION)**  
**304-1212 West Broadway, Vancouver**  
**Friday, August 28, 2020**  
**MINUTES**

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**Board Members in attendance** (via videoconference):

Robin Perry (Chair)	Laura Dunkley
Jana Konkin (Vice Chair)	Thomas Klie-Cribb
Kristen Burrows	Nicholas Aubin
Taylor James Laviolette	

**Regrets:**

Harman Pandher  
Joti Dhesi

**Also attending:**

Eric Wredenhagen (Registrar/CEO)  
Annette Ruitenbeek (Director, Professional Practice)  
Kate Parisotto (Director, Inquiry and Discipline)  
Kate Irvine (Paralegal/Administrator, Inquiry and Discipline) (Recording)  
Patricia Bentley (Court Reporter, Charest Reporting Inc.)

**1. Call to order**

The meeting was called to order at 9:08 a.m.

**2. Roll call of members present**

A roll call was conducted.

**3. Approval of previous minutes**

**Motion:** To approve the meeting minutes from the public portion of the June 19, 2020 meeting (with one correction of a typographical error) and the minutes from the public portion of the August 5, 2020 meeting as circulated before the meeting. *Carried.*

**4. Approval of this agenda**

**Motion:** To approve the agenda as circulated before the meeting. *Carried.*

**5. Board Member declarations of conflicts of interest regarding any agenda item(s)**

None.

**6. Registrar's report**

Mr. Wredenhagen advised that he would report on progress relating to the Strategic Plan at the next Board meeting in November.

Mr. Wredenhagen provided information regarding the release on August 27, 2020, by the Steering Committee on Modernization of Health Professional Regulation, of its paper entitled “Recommendations to modernize the provincial health profession regulatory framework”.

## **7. Public business**

### **7.1 Committee reports**

#### **7.1.1 Discipline Committee report**

A written report from the Discipline Committee was circulated. Ms. Parisotto spoke about the second part of the training for committee members on trauma-informed practices, which was very well received.

#### **7.1.2 Inquiry Committee report**

A written report from the Inquiry Committee was circulated. Ms. Parisotto spoke about the second part of the training for committee members on trauma-informed practices, which was very well received. Ms. Parisotto indicated that the caseload of the Inquiry Committee has been very heavy in 2020 to date.

#### **7.1.3 Patient Relations Committee report**

A written report from the Patient Relations Committee was circulated, reporting on the July 28, 2020 meeting of the Patient Relations Committee meeting.

#### **7.1.4 Registration Committee report**

A written report from the Registration Committee was circulated. Ms. Parisotto confirmed that the Registration Committee had met twice since the last Board meeting, primarily to address applications for reinstatement.

#### **7.1.5 Quality Assurance Committee report**

A written report from the Quality Assurance Committee was circulated, reporting on the August 13, 2020 meeting of the Quality Assurance Committee.

**Motion:** To accept all committee reports as presented. *Carried.*

### **7.2 Approval of practice environment standard of practice**

Ms. Parisotto reported on the feedback received from the profession and stakeholders during the consultation period for the practice setting standard of practice. She advised that overall, there was very little feedback from registrants, and it was primarily focused on questions relating to implementation of the standard, which will be addressed with resources when the standard is released. Ms. Parisotto discussed feedback provided by the Patient Relations Committee as well, and noted the proposed name change from “practice setting” to “practice environment”, which is more plain language.

**Motion:** To approve the practice environment standard of practice, with an effective date of January 15, 2021. *Carried.*

### **7.3 Educational Presentation by Dr. Glenn Regehr, Centre for Health Education Scholarship, UBC**

The Board received an educational presentation from Dr. Regehr, who consults with the College's Quality Assurance Committee. Dr. Regehr's focus was on Quality Improvement (QI) and Quality Control. In characterizing QI as "mentoring" and quality control as "policing", Dr. Regehr noted it is challenging for a regulatory authority to do both concurrently, which is what the Committee has committed to, and asked the Board to support the College's Quality Assurance Committee as they build a new program for RMTs.

Dr. Regehr spoke about the "educational alliance" between a trusted guide and mentor in the QI model; it is different than the "policing" relationship between an RMT and the College, which is mandated to ensure that RMTs meet minimal competencies and comply with practice standards. Board members heard that "... there's a simple solution to complex problems, and it's usually wrong. Complex problems can't be solved, only managed." This is the role of QI, which the Quality Assurance Committee is moving toward.

A Board member asked Dr. Regehr about practice audits and heard that high-risk practitioners are generally registrants who are isolated from their peers. The goal of QI is to provide a trust-worthy support system and good content.

The College has committed to continued development of user-friendly online courses that provide case-based instruction on College standards, and that invite RMTs to reflect on their practice and adapt new learning as necessary. Concurrently, a QI project is under development that provides opportunities for RMTs to pursue learning interests across the career span. Dr. Regehr noted that the College is well-placed to identify areas where RMTs need additional skills due to its activities in inquiry and discipline, as well as tracking and supporting continuing competence of RMTs, and to provide a system that directs RMTs' learning activities to address areas of weakness.

### **7.4 Budget for 2021**

#### **7.4.1 Review of Financial Statements to June 30, 2020**

Mr. Wredenhagen presented the financial statements to June 30, 2020, providing some explanation of a number of line items.

#### **7.4.2 Finance and Audit Committee report**

Mr. Wredenhagen presented a report from Finance and Audit Committee, which met on August 19, 2020 to review the proposed budget. He advised that the Finance and Audit Committee recommends to the Board that it approve the proposed budget for 2021.

#### **7.4.3 Approval of proposed 2021 budget**

Mr. Wredenhagen presented to the Board the proposed budget for 2021. He spoke about some challenges in the budgeting process relating to the COVID-19

pandemic and associated public health measures. He also spoke about the increased discipline budget for 2021, due to three lengthy discipline hearings that are projected to occur in 2021. He explained that the proposed budget does not require a registration/renewal fee increase.

**Motion:** To approve the 2020 budget as proposed. *Carried.*

#### **7.4.4 Approval of proposed Bylaw amendment (examination fee increase)**

Ms. Parisotto explained that the proposed Bylaw amendment, a revised Schedule “B” to the Bylaws (Fee Schedule), increases the registration examination fees, adds a fee for the next CMTBC online course, and standardizes the cost of CMTBC online courses. Mr. Wredenhagen advised that the increase of examination fees is necessitated by the increased cost of administering examinations during the COVID-19 pandemic. He also advised that the regulatory colleges for massage therapy in other provinces where massage therapy is regulated are also raising their examination fees.

**Motion:** To approve the Bylaw amendment as presented. *Carried.*

#### **7.5 Approval of proposed Bylaw amendment (quality assurance)**

Staff provided a summary of the proposed revisions to Part D.1 of the Bylaws, relating to quality assurance.

**Motion:** To approve the proposed Bylaw amendment as presented. *Carried.*

### **8. Adjournment**

**Motion:** The public portion of the meeting was adjourned at approximately 11:17 am. *Carried.*



**Registrar**



**Chair**